

**Nova for Women and Children** will provide the following services through a client centred and trauma informed approach. This will comprise of assistance and support.

#### WHO WE ASSIST

##### WOMEN AND CHILDREN EXPERIENCING HOMELESSNESS AND/OR AT RISK OF DOMESTIC VIOLENCE

- Interim Accommodation (crisis accommodation)
- Outreach support in Temporary Accommodation
- Supported Accommodation (transitional)
- Community Hubs/access centres across Lake Macquarie and Newcastle
- Assistance with accessing private rentals, community housing and HNSW products
- Referrals to other services
- Case work (including support visits from workers)
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##### WOMEN AND CHILDREN SUSTAINING AN OCCUPANCY

- Assistance with occupancies at risk (private rentals, community housing and public housing)
- Advocacy with real estates, landlords and NCAT (tribunal)
- Arrears (advocacy with other services to request financial assistance)
- Support to sustain occupancies
- Case work (including support visits from workers)

THE STAFF AND MANAGEMENT OF NOVA FOR WOMEN & CHILDREN LOOK FORWARD TO WORKING WITH YOU IN THE FUTURE